



OUR RESORTS

As 'Elotel Resorts', now more than ever, we have invested these past months in developing an action plan that ensures the highest level of safety within the Resorts for both employees and guests.

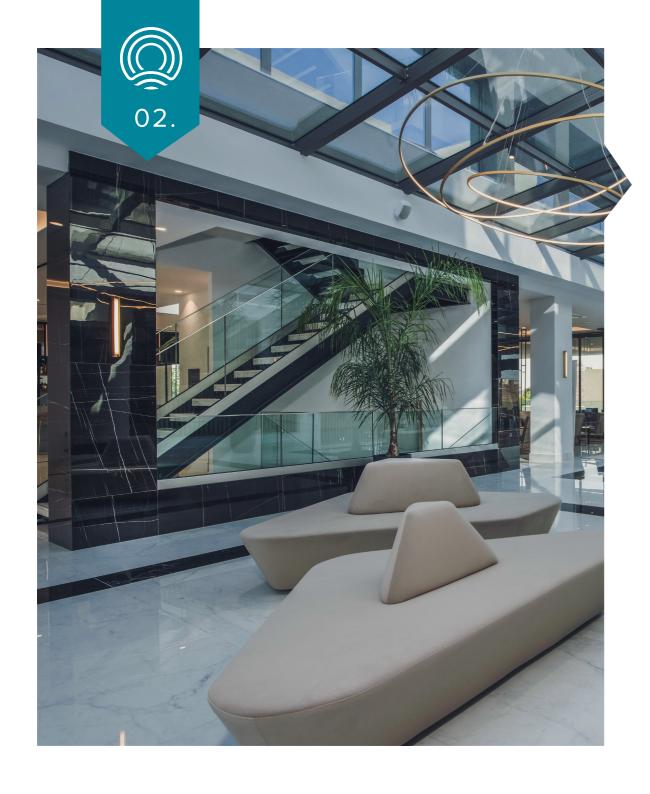
Our Resorts:

- wide open spaces
- relentless commitment to rigorous sanitation procedures

have always been distinctive features.

To secure Safety of guests and employees we have adopted

and improved our standards - including all hygiene protocols ordered by the Greek Government and send you here enclosed our "Guest Welcome Protocol", implemented already in all our properties.

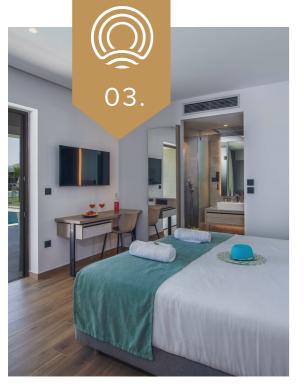


STAFF TRAINING

On hygiene protocols for all our staff members. Every staff member complies with the **National's Public Health Organization** hand hygiene and safety protocols and physical distancing. Use of personal protection equipment by all staff members. Staff is screened for symptoms prior to starting work.

WE WARMLY WELCOME OUR GUESTS, WHILE KEEPING THEM INFORMED AND AWARE OF THE HEALTH & SAFETY INSTRUCTIONS

- **DIGITAL** check in for a contactless service
- **EXTENDED** duration between Check-Out / Check-In 11.00 15.00
- SANITIZERS stations available at the Reception
- **RECEPTION** area is disinfectioned frequently
- LOBBY area complies with social distancing measures
- **KEY CARDS** cleaned with disinfectant







GIVING THE HIGHEST ATTENTION TO IN-ROOM CLEANING

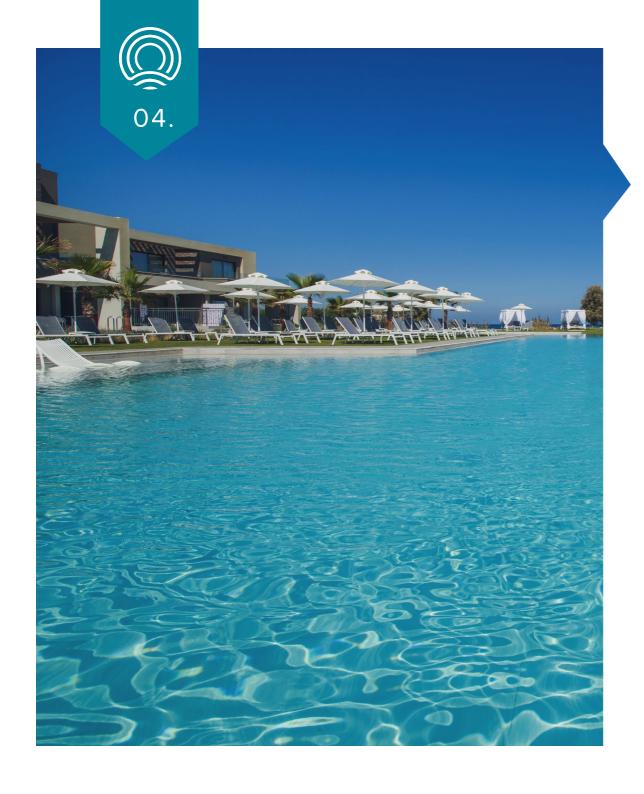
- In-room cleaning & linen changing follow all procedures for cleaning and disinfecting points of contact according to The National Public Health Organization (NPHO) using certified products.
- Room cleaning upon request for minimal contact between quests and staff.
- Remove paper, stationary items, decorative objects & accessories.

RESTAURANTS PROVIDE LARGE OUTDOOR SITTING AREAS AND TABLES & CHAIRS ARE DISINFECTED AFTER USE

- **Restaurants & bar** seating areas comply with the social distancing measures.
- Operation of more dining areas for the best service.
- Buffet with service and more proportioned options.

EITHER BY THE SEA OR BY THE POOL PEOPLE RELAX

- Social distance is applied across all swimming pools & the beach.
- Frequent disinfection of beach chairs, sunbeds & all equipment.
- Frequent pool water control based on the protocols.



ELOTEL RESORTS

has invested these past months in research, knowledge and people in order to act proactively and comply with all protocols that will provide guests their valuable worry-free holidays.

